

Note that multiple functional groups may comprise this employment unit. The individual reports for each group in combination comprise the complete public file report for this employment unit.

**2016 FCC EEO Public File Report for Charter Communications  
12363 - COE Worcester Cnty MA**

*This Report Covers September 1, 2015 through August 31, 2016*

Total Number of Full-Time Vacancies Filled During This Period: 158  
Total Number of Candidates Interviewed For Full-Time Vacancies During This Period: 938

*Please see attached the Recruitment Source List that includes recruitment source contact information.*

**FULL-TIME VACANCIES FILLED**

State MA  
FCC Unit 12363 - COE Worcester Cnty MA

Req #	Job Title	Source	Number	
			Interviewees Referred	Hired
1601278	Cust Rel Coord - Video Repair	*Beyond.com	0	0
		*Facebook.com	0	0
		*GI Jobs	0	0
		*Glass Door	0	0
		*Hero2Hired	0	0
		*Indeed.com	2	0
		*Monster.com	1	1
		*Recruit Military	0	0
		*Simply Hired.com	0	0
		Becker College	0	0
		Central Massachusetts Employment Collaborative	0	0
		Charter.com	5	1
		Craigslist.org	8	1
		Curry College	0	0
		Direct Employers Association	0	0
		Employee Referral	20	5
		Google.com	3	0
		Grafton Job Corps	0	0
		Indeed search	0	0
		LinkedIn.com	0	0
		Local Job Network	0	0
		Mount Wachusett Community College	0	0
		North Central Career Centers	0	0

1601278	Cust Rel Coord - Video Repair	Porter & Chester Institute	0	0
		Quinsigamond Community College	0	0
		Resources For Communities & People	0	0
		Salvation Army	0	0
		Shriver Job Corps	0	0
		Snagajob.com	2	0
		The Bridge of Central Massachusetts	0	0
		Twitter.com	0	0
		Veteranjoblistings.org	0	0
		Veterans, Inc.	0	0
		Worcester Community Action Council	0	0
		Worcester Housing Authority	1	1
		Worcester State College	0	0
		Workforce Central Milford	0	0
		Workforce Central Southbridge	0	0
		Workforce Central Worcester	0	0
		You, Inc.	1	0
		Ziprecruiter.com	1	1
<b>1601278 Total</b>			<b>44</b>	<b>10</b>
1601678	Cust Rel Coord - Video Repair	*Beyond.com	0	0
		*Facebook.com	0	0
		*GI Jobs	0	0
		*Glass Door	0	0
		*Hero2Hired	0	0
		*Indeed.com	23	3
		*Monster.com	2	0
		*Recruit Military	0	0
		*Simply Hired.com	0	0
		Becker College	0	0
		Central Massachusetts Employment Collaborative	0	0
		Charter Commercial	3	0
		Charter.com	18	0
		Craigslist.org	16	4
		Curry College	0	0
		Direct Employers Association	0	0
		Employee Referral	26	4
		Google.com	3	0
		Grafton Job Corps	0	0
		Indeed search	0	0
		LinkedIn.com	0	0
		Local Job Network	0	0
		Mount Wachusett Community College	0	0
		North Central Career Centers	0	0
		Porter & Chester Institute	0	0
		Quinsigamond Community College	0	0
		Resources For Communities & People	0	0

1601678	Cust Rel Coord - Video Repair	Salvation Army	0	0
		Shriver Job Corps	0	0
		Snagajob.com	1	0
		The Bridge of Central Massachusetts	0	0
		Twitter.com	0	0
		Veteranjoblistings.org	0	0
		Veterans, Inc.	0	0
		Worcester Community Action Council	0	0
		Worcester Housing Authority	0	0
		Worcester State College	0	0
		Worcester T & G	1	1
		Workforce Central Milford	0	0
		Workforce Central Southbridge	0	0
		Workforce Central Worcester	4	0
		You, Inc.	0	0
		Ziprecruiter.com	0	0
<b>1601678 Total</b>			<b>97</b>	<b>12</b>
1602394	Cust Rel Coord - Video Repair	*Beyond.com	0	0
		*Facebook.com	1	1
		*GI Jobs	0	0
		*Glass Door	0	0
		*Hero2Hired	0	0
		*Indeed.com	7	1
		*Monster.com	0	0
		*Radio advertisement	1	0
		*Recruit Military	0	0
		*Simply Hired.com	0	0
		Becker College	0	0
		Central Massachusetts Employment Collaborative	0	0
		Charter.com	16	2
		Company Recruiter	2	0
		Craigslist.org	14	4
		Curry College	0	0
		Direct Employers Association	0	0
		Employee Referral	16	3
		Google.com	2	1
		Grafton Job Corps	0	0
		LinkedIn.com	0	0
		Local Job Network	0	0
		Mount Wachusett Community College	0	0
		North Central Career Centers	0	0
		Porter & Chester Institute	0	0
		Quinsigamond Community College	2	1
		Resources For Communities & People	0	0
		Salvation Army	0	0
		Shriver Job Corps	0	0

1602394	Cust Rel Coord - Video Repair	Snagajob.com	0	0
		The Bridge of Central Massachusetts	0	0
		Twitter.com	2	1
		Veteranjoblistings.org	0	0
		Veterans, Inc.	0	0
		Worcester Community Action Council	1	0
		Worcester Housing Authority	1	0
		Worcester State College	0	0
		Workforce Central Job Fair	1	0
		Workforce Central Milford	0	0
		Workforce Central Southbridge	0	0
		Workforce Central Worcester	4	2
		You, Inc.	0	0
		Ziprecruiter.com	0	0
<b>1602394 Total</b>			<b>70</b>	<b>16</b>
1602918	Cust Rel Coord - Video Repair	*Beyond.com	0	0
		*Facebook.com	0	0
		*GI Jobs	0	0
		*Glass Door	0	0
		*Hero2Hired	0	0
		*Indeed.com	18	1
		*Monster.com	3	1
		*Recruit Military	0	0
		*Simply Hired.com	0	0
		*Yahoo.com	1	1
		Becker College	0	0
		CareerBuilder.com	1	0
		Central Massachusetts Employment Collaborative	0	0
		Charter Commercial	2	1
		Charter.com	19	2
		Craigslist.org	12	2
		Curry College	0	0
		DCU Center Job Fair	2	1
		Direct Employers Association	0	0
		Employee Referral	25	5
		Google.com	0	0
		Grafton Job Corps	0	0
		Indeed search	0	0
		LinkedIn.com	0	0
		Local Job Network	0	0
		Mount Wachusett Community College	0	0
		North Central Career Centers	0	0
		Porter & Chester Institute	0	0
		Quinsigamond Community College	1	0
		Resources For Communities & People	0	0
		Salvation Army	0	0

1602918	Cust Rel Coord - Video Repair	Shriver Job Corps	0	0
		Snagajob.com	0	0
		The Bridge of Central Massachusetts	0	0
		Twitter.com	0	0
		Veteranjoblistings.org	0	0
		Veterans, Inc.	0	0
		Worcester Community Action Council	0	0
		Worcester Housing Authority	0	0
		Worcester State College	0	0
		Workforce Central Job Fair	2	0
		Workforce Central Milford	0	0
		Workforce Central Southbridge	0	0
		Workforce Central Worcester	4	0
		You, Inc.	0	0
		Ziprecruiter.com	0	0
<b>1602918 Total</b>			<b>90</b>	<b>14</b>
1603782	Cust Rel Coord - Video Repair	*Beyond.com	1	0
		*Facebook.com	0	0
		*GI Jobs	0	0
		*Glass Door	0	0
		*Hero2Hired	0	0
		*Indeed.com	20	3
		*Monster.com	0	0
		*Recruit Military	0	0
		*Simply Hired.com	0	0
		Becker College	0	0
		Central Massachusetts Employment Collaborative	0	0
		Charter Commercial	2	0
		Charter.com	22	1
		Craigslist.org	12	3
		Curry College	0	0
		DCU Center Job Fair	1	0
		Direct Employers Association	0	0
		Employee Referral	20	1
		Google.com	0	0
		Grafton Job Corps	0	0
		Indeed search	0	0
		Internal	1	1
		LinkedIn.com	0	0
		Local Job Network	0	0
		Mount Wachusett Community College	0	0
		North Central Career Centers	0	0
		Porter & Chester Institute	0	0
		Quinsigamond Community College	0	0
		Resources For Communities & People	0	0
		Salvation Army	0	0

1603782	Cust Rel Coord - Video Repair	Shriver Job Corps	0	0
		Snagajob.com	0	0
		The Bridge of Central Massachusetts	0	0
		Twitter.com	0	0
		Veteranjoblistings.org	0	0
		Veterans, Inc.	0	0
		Worcester Community Action Council	0	0
		Worcester Housing Authority	0	0
		Worcester State College	0	0
		Workforce Central Milford	0	0
		Workforce Central Southbridge	0	0
		Workforce Central Worcester	4	0
		You, Inc.	0	0
		Ziprecruiter.com	0	0
<b>1603782 Total</b>			<b>83</b>	<b>9</b>
1604454	Cust Rel Coord - Video Repair	*Beyond.com	0	0
		*Facebook.com	2	1
		*GI Jobs	0	0
		*Glass Door	0	0
		*Hero2Hired	0	0
		*Indeed.com	12	1
		*Monster.com	2	0
		*Recruit Military	0	0
		*Simply Hired.com	0	0
		Becker College	0	0
		Central Massachusetts Employment Collaborative	0	0
		Charter.com	13	2
		Company Recruiter	1	0
		Craigslist.org	12	4
		Curry College	0	0
		Direct Employers Association	0	0
		Employee Referral	18	5
		Google.com	3	0
		Grafton Job Corps	0	0
		Internal	1	1
		LinkedIn.com	0	0
		Local Job Network	1	0
		Mount Wachusett Community College	0	0
		North Central Career Centers	0	0
		Porter & Chester Institute	0	0
		QCC Job Fair	1	1
		Quinsigamond Community College	0	0
		Resources For Communities & People	0	0
		Salvation Army	0	0
		Shriver Job Corps	0	0
		Snagajob.com	0	0

1604454	Cust Rel Coord - Video Repair	The Bridge of Central Massachusetts	0	0
		Twitter.com	0	0
		Veteranjoblistings.org	0	0
		Veterans, Inc.	0	0
		Worcester Community Action Council	0	0
		Worcester Housing Authority	0	0
		Worcester State College	0	0
		Workforce Central Milford	0	0
		Workforce Central Southbridge	0	0
		Workforce Central Worcester	3	0
		You, Inc.	0	0
		Ziprecruiter.com	0	0
<b>1604454 Total</b>			<b>69</b>	<b>15</b>
1601046	Customer Support Lead	Internal	11	1
<b>1601046 Total</b>			<b>11</b>	<b>1</b>
1505037	Rep I, Video Repair	*Beyond.com	0	0
		*Facebook.com	2	1
		*GI Jobs	0	0
		*Glass Door	0	0
		*Hero2Hired	0	0
		*Indeed.com	31	4
		*Monster.com	1	0
		*Recruit Military	0	0
		*Simply Hired.com	0	0
		Becker College	1	0
		CareerBuilder.com	1	1
		Central Massachusetts Employment Collaborative	0	0
		Charter Commercial	2	0
		Charter.com	23	3
		Craigslist.org	4	2
		Curry College	0	0
		Direct Employers Association	0	0
		Employee Referral	24	2
		Google.com	1	0
		Grafton Job Corps	0	0
		Indeed search	0	0
		LinkedIn.com	0	0
		Local Job Network	2	0
		Mount Wachusett Community College	0	0
		North Central Career Center	0	0
		Porter & Chester Institute	2	1
		Quinsigamond Community College	3	0
		Resources For Communities & People	0	0
		Salvation Army	0	0
		Shriver Job Corps	0	0
		Signs at Charter location	1	0

1505037	Rep I, Video Repair	Snagajob.com	4	0
		The Bridge of Central Massachusetts	0	0
		Twitter.com	0	0
		Veteranjoblistings.org	0	0
		Veterans, Inc.	1	0
		Worcester Community Action Council	0	0
		Worcester Housing Authority	0	0
		Worcester State College	0	0
		Worcester T & G	4	0
		Workforce Central Milford	0	0
		Workforce Central Southbridge	0	0
		Workforce Central Worcester	3	1
		You, Inc.	0	0
		Ziprecruiter.com	0	0
<b>1505037 Total</b>			<b>110</b>	<b>15</b>
1505042	Rep I, Video Repair	*Beyond.com	0	0
		*Facebook.com	1	0
		*GI Jobs	0	0
		*Glass Door	0	0
		*Hero2Hired	0	0
		*Indeed.com	3	1
		*Monster.com	0	0
		*Recruit Military	0	0
		*Simply Hired.com	0	0
		Becker College	0	0
		CareerBuilder.com	1	0
		Central Massachusetts Employment Collaborative	0	0
		Charter Commercial	1	1
		Charter.com	8	2
		Craigslist.org	4	2
		Curry College	0	0
		Direct Employers Association	0	0
		Employee Referral	15	6
		Google.com	1	0
		Grafton Job Corps	0	0
		Indeed search	0	0
		Internal	1	1
		LinkedIn.com	0	0
		Local Job Network	0	0
		Mount Wachusett Community College	0	0
		North Central Career Center	0	0
		North Central Career Centers Career Fair	1	1
		Porter & Chester Institute	0	0
		Quinsigamond Community College	1	0
		Resources For Communities & People	0	0
		Salvation Army	0	0



1505042	Rep I, Video Repair	Shriver Job Corps	0	0
		Snagajob.com	0	0
		The Bridge of Central Massachusetts	0	0
		Twitter.com	0	0
		Veteranjoblistings.org	0	0
		Veterans, Inc.	0	0
		Worcester Community Action Council	0	0
		Worcester Housing Authority	0	0
		Worcester State College	0	0
		Worcester T & G	1	0
		Workforce Central Job Fair	1	0
		Workforce Central Milford	0	0
		Workforce Central Southbridge	0	0
		Workforce Central Worcester	1	0
		You, Inc.	0	0
		Ziprecruiter.com	0	0
<b>1505042 Total</b>			<b>40</b>	<b>14</b>
1505505	Rep I, Video Repair	*Beyond.com	0	0
		*Facebook.com	0	0
		*GI Jobs	0	0
		*Glass Door	0	0
		*Hero2Hired	0	0
		*Indeed.com	18	2
		*Monster.com	2	0
		*Radio advertisement	1	0
		*Recruit Military	0	0
		*Simply Hired.com	0	0
		*Yahoo.com	1	1
		Becker College	0	0
		Central Massachusetts Employment Collaborative	0	0
		Charter Commercial	1	0
		Charter Open House	2	0
		Charter.com	18	4
		Company Recruiter	2	0
		Craigslist.org	2	0
		Curry College	0	0
		Direct Employers Association	0	0
		Employee Referral	5	3
		Google.com	5	0
		Grafton Job Corps	0	0
		LinkedIn.com	0	0
		Local Job Network	1	1
		Mount Wachusett Community College	0	0
		North Central Career Center	0	0
		Porter & Chester Institute	0	0
		Quinsigamond Community College	0	0

1505505	Rep I, Video Repair	Resources For Communities & People	0	0
		Salvation Army	0	0
		Shriver Job Corps	0	0
		Snagajob.com	0	0
		T&G Job Fair	9	1
		The Bridge of Central Massachusetts	0	0
		Twitter.com	0	0
		Un-common Job Fair	4	0
		Veteranjoblistings.org	0	0
		Veterans, Inc.	0	0
		Worcester Community Action Council	0	0
		Worcester Housing Authority	1	0
		Worcester State College	0	0
		Worcester T & G	2	0
		Workforce Central Job Fair	1	0
		Workforce Central Milford	0	0
		Workforce Central Southbridge	0	0
		Workforce Central Worcester	4	1
		You, Inc.	0	0
		Ziprecruiter.com	2	0
<b>1505505 Total</b>			<b>81</b>	<b>13</b>
1505938	Rep I, Video Repair	*Beyond.com	1	0
		*Facebook.com	1	0
		*GI Jobs	1	0
		*Glass Door	0	0
		*Hero2Hired	0	0
		*Indeed.com	19	2
		*Monster.com	2	1
		*Recruit Military	0	0
		*Simply Hired.com	0	0
		*YouTube	1	0
		Becker College	1	0
		Central Massachusetts Employment Collaborative	0	0
		Charter Commercial	3	0
		Charter Open House	4	2
		Charter.com	31	6
		Craigslist.org	10	1
		Curry College	0	0
		Direct Employers Association	0	0
		Employee Referral	34	9
		Google.com	5	0
		Grafton Job Corps	0	0
		Indeed search	0	0
		LinkedIn.com	0	0
		Local Job Network	0	0
		Mount Wachusett Community College	0	0

1505938	Rep I, Video Repair	North Central Career Center	0	0
		North Central Career Centers Career Fair	1	0
		Porter & Chester Institute	0	0
		Quinsigamond Community College	0	0
		Resources For Communities & People	0	0
		Salvation Army	0	0
		Shriver Job Corps	0	0
		Signs at Charter location	1	0
		Snagajob.com	2	1
		The Bridge of Central Massachusetts	0	0
		Twitter.com	0	0
		Veteranjoblistings.org	0	0
		Veterans, Inc.	0	0
		Worcester Community Action Council	0	0
		Worcester Housing Authority	0	0
		Worcester State College	0	0
		Worcester T & G	7	1
		Workforce Central Job Fair	1	0
		Workforce Central Milford	0	0
		Workforce Central Southbridge	0	0
		Workforce Central Worcester	2	0
		You, Inc.	0	0
		Ziprecruiter.com	0	0
<b>1505938 Total</b>			<b>127</b>	<b>23</b>
1506923	Rep I, Video Repair	*Beyond.com	0	0
		*Facebook.com	1	0
		*GI Jobs	0	0
		*Glass Door	0	0
		*Hero2Hired	0	0
		*Indeed.com	18	2
		*Monster.com	1	0
		*Radio advertisement	2	0
		*Recruit Military	0	0
		*Simply Hired.com	1	0
		Becker College	0	0
		Central Massachusetts Employment Collaborative	0	0
		Charter Commercial	4	0
		Charter Open House	1	1
		Charter.com	16	2
		Craigslist.org	5	2
		Curry College	0	0
		Direct Employers Association	0	0
		Employee Referral	33	4
		Google.com	1	1
		Grafton Job Corps	0	0
		Indeed search	0	0

1506923	Rep I, Video Repair	LinkedIn.com	0	0
		Local Job Network	0	0
		Mount Wachusett Community College	0	0
		North Central Career Center	0	0
		Porter & Chester Institute	0	0
		Quinsigamond Community College	0	0
		Resources For Communities & People	0	0
		Salvation Army	0	0
		Shriver Job Corps	0	0
		Signs at Charter location	1	0
		Snagajob.com	0	0
		T&G Job Fair	1	1
		The Bridge of Central Massachusetts	0	0
		Twitter.com	0	0
		Veteranjoblistings.org	0	0
		Veterans, Inc.	0	0
		Worcester Community Action Council	0	0
		Worcester Housing Authority	5	0
		Worcester State College	0	0
		Worcester T & G	1	1
		Workforce Central Milford	0	0
		Workforce Central Southbridge	0	0
		Workforce Central Worcester	6	0
		You, Inc.	0	0
<b>1506923 Total</b>			<b>97</b>	<b>14</b>
1505454	Sup, Video Repair	*Beyond.com	0	0
		*GI Jobs	0	0
		*Hero2Hired	0	0
		*Indeed.com	1	0
		*Monster.com	0	0
		*Recruit Military	0	0
		*Simply Hired.com	0	0
		Charter.com	3	1
		Craigslist.org	0	0
		Direct Employers Association	0	0
		Google.com	0	0
		Internal	2	0
		LinkedIn.com	1	0
		Local Job Network	0	0
		Ziprecruiter.com	0	0
<b>1505454 Total</b>			<b>7</b>	<b>1</b>
1603182	Trainer I	Internal	12	1
<b>1603182 Total</b>			<b>12</b>	<b>1</b>
Grand Total			938	158

**RECRUITMENT SOURCE LIST**

Name of Recruitment Source	Street Address	City, State, Zip	Contact Person	Telephone Number	Entitled to Notification?	Total Number of Referrals
Direct Employers	9002 N. Purdue Rd., Ste. 100	Indianapolis, IN 42628	<a href="http://www.directemployers.org">www.directemployers.org</a>	317-874-9000	No	0
Charter.com	12405 Powerscourt Dr.	St. Louis, MO 63131	<a href="http://www.charter.com/careers">www.charter.com/careers</a>	314-965-0555	No	192
Charter Commercial			<a href="http://www.charter.com/careers">www.charter.com/careers</a>		No	18
Company Recruiter	95 Higgins Street	Worcester, MA 01606	<a href="mailto:stacey.angers@charter.com">stacey.angers@charter.com</a>	508-926-3017	No	5
Signs at Charter Location	95 Higgins Street	Worcester, MA 01606		508-926-3017	No	3
LinkedIn	2029 Stierlin Court	Mountain View, CA 94043	<a href="http://www.linkedin.com">www.linkedin.com</a>	312-650-7593	No	1
Local Job Network			<a href="http://www.localjobnetwork.com">www.localjobnetwork.com</a>		No	4
Twitter			<a href="http://www.twitter.com">www.twitter.com</a>		No	2
*Monster			<a href="http://www.monster.com">www.monster.com</a>		No	14
*GI Jobs			<a href="http://www.gijobs.com">www.gijobs.com</a>		No	1
*Facebook			<a href="http://www.facebook.com">www.facebook.com</a>		No	8
*Hero2Hired			<a href="http://www.hero2hired.com">www.hero2hired.com</a>		No	0
*Beyond			<a href="http://www.beyond.com">www.beyond.com</a>		No	2
Snagajob			<a href="http://www.snagajob.com">www.snagajob.com</a>		No	9
Craigslist			<a href="http://www.craigslist.org">www.craigslist.org</a>		No	99
Google			<a href="http://www.google.com">www.google.com</a>		No	24
*Indeed			<a href="http://www.indeed.com">www.indeed.com</a>		No	172
Indeed search			<a href="http://www.indeed.com">www.indeed.com</a>		No	0
*SimplyHired			<a href="http://www.simplyhired.com">www.simplyhired.com</a>		No	1
*Yahoo			<a href="http://www.yahoo.com">www.yahoo.com</a>		No	2
Internal						28
*Radio Advertisement						4
*You Tube						1
CareerBuilder	200 N. LaSalle Street, Suite 1100	Chicago, IL 60601	<a href="http://www.careerbuilder.com">www.careerbuilder.com</a>		No	3
*RecruitMilitary	422 West Loveland Ave.	Loveland, OH 45140	<a href="http://www.recruitmilitary.com">www.recruitmilitary.com</a>	513-683-5020	No	0
*GlassDoor.com	100 Shoreline Highway, Building A	Mill Valley, CA 94941	<a href="http://www.glassdoor.com">www.glassdoor.com</a>	415-275-7645	No	0
Employee Referral						236
Worcester Telegram & Gazette	100 Front Street, Floor 5	Worcester, MA 01608	Randy Weissman	508-793-9182	No	16
Worcester T&G Job Fair	100 Front Street, Floor 5	Worcester, MA 01608	Randy Weissman	508-793-9182	No	10
Ziprecruiter	1453 3rd Street Promenade #335	Santa Monica, CA	Ali Fischer	424-322-1742	No	3
Veteran Job Listings			<a href="http://www.veteranjoblistings.org">www.veteranjoblistings.org</a>		No	0
Workforce Central Worcester-Recruitment Sessions	340 Main Street, Suite 400	Worcester, MA 01608	Jean Carlo Fernandez	508-373-1609	No	0
Workforce Central Job Fair	340 Main Street, Suite 400	Worcester, MA 01608	Jean Carlo Fernandez	508-373-1609	No	6
Workforce Central-MA Division of Career Svc.- Worcester	340 Main Street, Suite 400	Worcester, MA 01608	Jean Carlo Fernandez	508-373-1609	No	35
Workforce Central-MA Division of Career Svc.- Southbridge	5 Optical Drive	Southbridge, MA 01550	Debra Baillargeon	508-765-6430	No	0
Workforce Central-MA Division of Career Svc-Milford	425 Fortune Blvd.	Milford, MA 01757	Hari Narayanan	508-478-4300	No	0
Uncommon Job Fair	340 Main Street, Suite 400	Worcester, MA 01608	Jean Carlo Fernandez	508-373-1609	No	4
DCU Center Job Fair	340 Main Street, Suite 400	Worcester, MA 01608	Jean Carlo Fernandez	508-373-1609	No	3
North Central Career Fairs	100 Erdman Way	Leominster, MA 01453	Scott Percifull	978-534-1481	No	0
North Central Career Fairs Job Fair	100 Erdman Way	Leominster, MA 01453	Scott Percifull	978-534-1481	No	2
Porter & Chester Institute	220 Brooks Street	Worcester, MA 01606	Eurydice Barros	781-830-0350	No	2
Porter & Chester Institute Career Fair	220 Brooks Street	Worcester, MA 01606	Eurydice Barros	781-830-0350	No	0
Becker College	61 Sever Street	Worcester, MA 01609	Leslie Germond	508-791-9241	No	2
Curry College	1071 Blue Hill Avenue	Milton, MA 02186	<a href="mailto:careerdevelopment@curry.edu">careerdevelopment@curry.edu</a>	617-333-0500	No	0
Mount Wachusett Community College	444 Green Street	Gardner, MA 01440	Patricia Brewerton	978-630-9254	No	0
Worcester State College	486 Chandler Street	Worcester, MA 01602	Eileen O'Brien	508-929-8000	No	0
Quinsigamond Community College	West Boylston Street	Worcester, MA 01606	Nicole Wheeler	508-853-2300	No	7
Quinsigamond Community College Job Fair	West Boylston Street	Worcester, MA 01606	Nicole Wheeler	508-853-2300	No	1
You, Inc.	83 Hospital Road	Baldwinville, MA 01436	Amy Patterson	978-652-1163	No	1
Veterans, Inc.	59 South Street	Shrewsbury, MA 01545	Alex Arriaga	978-380-8390	No	1
Worcester Housing Authority	32 Great Brook Valley Ave	Worcester, MA 01605	Don Prescott	508-635-3277	No	8
Worcester Community Action Council	484 Main Street, 2nd Floor	Worcester, MA 01608	Carrick O'Brien	508-762-9828	No	1
Shriver Job Corps	270 Jackson Road	Devens, MA 01434	Jennifer O'Neal	978-784-2600	No	0
Grafton Job Corps	100 Pine Street	North Grafton, MA 01536	Samantha Doherty	508-887-7300	No	0
Salvation Army	640 Main Street	Worcester, MA 01608	Chris Hilliard	508-756-7191	No	0
Resources for Communities & People	12 East Worcester Street	Worcester, MA 01604	Misael Harrigan	800-469-1969	No	0
Central Massachusetts Employment Collaborative	11 William Street	Hopedale, MA 01747	Rupali Potnis	508-422-8084	No	0

The Bridge of Central Massachusetts	4 Mann Street	Worcester, MA 01602	Caine Dutton	508-755-0333	No	0
Charter Open House	95 Higgins Street	Worcester, MA 01606	<a href="mailto:stacey.angers@charter.com">stacey.angers@charter.com</a>	508-926-3017	No	7

**Supplemental Recruitment Initiatives:**

#	Name	Date	Description
1	Tuition Reimbursement	Ongoing	Charter Communications has a tuition reimbursement program where employees can take college courses to enhance their skills to better prepare them for their current jobs and/or advanced positions.
2	Training Programs for All Employees	Ongoing	Charter Communications requires new employees complete training on the following topics: fostering mutual respect in the workplace, Charter's Code of Conduct, information security, privacy, records and information management, timekeeping, and performance management.
3	Training Programs for Management-Level Employees	Ongoing	Employees at the supervisor level and above can participate in a variety of training programs devised to assist with leadership development and policy administration skills. Offerings provided at various times during this plan year included Civil Treatment for Leaders, Communicating for Leadership Success, Coaching for Peak Performance, Interviewing and Selection, Planning and Delegation, and High Performing Teams. Charter also offers a robust training offering on an electronic learning platform. These electronic courses span a variety of topics, including communication, presentation, time management, managing change, project management, treating employees fairly, and software skills.
4	Uncommon Job Fair	9/15/2015	Job Fair hosted by Workforce Central Worcester. Located in Worcester Common. Several companies in the Worcester area participate.
5	Personalized recruitment	9/23/2015, 04/04/2016	Visits to Workforce Central office in Worcester to meet, recruit and interview qualified candidates. Located on Main Street Worcester.
6	Porter & Chester Institute Job Fair	9/30/2015, 01/13/2016, 03/30/2016	Participated in Porter & Chester Institute's Job Fair. Met and interviewed potential candidates. Located on Brooks Street, Worcester.
7	Charter's onsite Open House	10/20/2015 & 10/27/2015	Onsite Open House on 95 Higgins Street Worcester. Held for 3 hours. Candidates came in to interview and tour Charter call center.
8	Quinsigamond Community College Job Fair	10/28/2015	Participated in Quinsigamond Community College's annual job fair to meet and interview potential candidates. Located on West Boylston Street, Worcester.
9	North Central Career Center Job Fair-Double Tree Hotel Leominster, MA.	11/6/2015, 07/27/2016	Participated in North Central Career Center's job fair at the DoubleTree Hotel in Leominster where I met and interviewed potential candidates.
10	Youth Advisory Breakfasts-Worcester Community Action Council	11/13/2015, 05/20/2016	Attended Worcester Community Action Council's Youth Advisory Breakfast where we had a meeting to discuss new graduates of the program and how they can become potential work candidates. Located on Main Street in Worcester.
11	Grafton Job Corps Open House	11/13/2015	Attended Open House and had a tour of the Grafton Job Corps facility located in Grafton, MA. Followed by meeting to discuss the program and finding potential candidates.
13	Nashoba Valley Job Fair	3/4/2016	Attended Nashoba Valley's annual Job Fair located in the Devens, MA commons. Met and interviewed potential candidates.
15	Fighting the War on Talent-Military Hiring Conference	4/21/2016	Attended hiring conference in Boston, MA. Met with former military leaders and discussed benefits of hiring military, transferable skills, etc.
16	Worforce Central Job Fair-DCU Center	5/13/2016	Attended Workforce Central Job Fair at the DCU Center in Worcester where I met and interviewed potential candidates.
17	Milford, MA Central MA Employment Collaborative Event- Hiring individuals with disabilities	6/9/2016	Attended a meeting hosted by Worcester Massachusetts Employment Collaborative that focused on hiring individuals with disabilities. Discussed legality issues, benefits and transferable skillsets.
18	Meeting with Telegram & Gazette-Worcester	7/19/2016	Met with Randy Weissman to discuss advertising options and targeting the right audience with specific ad campaigns.